

Subject: Vancouver International Airport Wins Overall Griesbach Award of Excellence in 2010 ACI-NA

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Vancouver International Airport Wins Overall Griesbach Award of Excellence in 2010 ACI-NA Concessions Contest

21 Airport Concession Awards Presented

Phoenix — Airports Council International-North America (ACI-NA) today recognized Vancouver International Airport as the Richard A. Griesbach Award of Excellence winner in the 2010 Airport Concessions Contest. Dick Dickson, Chairman of The Paradies Shop, was also recognized as ACI-NA's Concessions "Person of the Year".

Vancouver's concession program offers its customers 167 shops, services and restaurants. It consists of a series of 10 zoned streets and plazas that showcase regional areas of British Columbia. Artwork, water-features, aquariums, and unique interior design and architecture all work together to create mini "town squares" around which food and beverage are focused.

"Now in our thirteenth year of holding the Richard A. Griesbach Excellence in Airport Concessions Contest, ACI-NA congratulates Vancouver as this year's overall award of excellence winner," said ACI-NA President Greg Principato. "These award-winning entries help promote the innovative spirit within the airport concessions industry as well as showcase the best programs in North America."

Under Dick Dickson's leadership for the last six years, Paradies Shops has been honored with awards for achievement and distinction, including the American Minority Advisory Council's (AMAC) "Business Partner Award" for the company's progressive Disadvantaged Business Enterprise partnership plan. Dickson places a high priority on being the best in business and has provided a solid foundation that allows the company to achieve success year after year.

"We are proud to honor Dick Dickson as this year's ACI-NA Concessions 'Person of the Year'," said Principato. "Dick's tenacity and commitment not only to The Paradies Shop but to the overall airport retail industry serves as an inspiration to his colleagues as well as those under his leadership."

The awards were announced during the 2010 ACI-NA Airport Concessions Conference in Phoenix, at which more than 300 representatives of the North American airport concessions industry are in

attendance. The purpose of the ACI-NA Excellence in Airport Concessions Contest is to inspire creativity in the industry and to recognize innovative and outstanding airport concessions. These awards help to demonstrate the growing importance of concessions to the total airport experience for passengers.

This year's contest received 140 nominations from airports of all sizes throughout the U.S. and Canada. In addition to the Greisbach award, 21 other awards were presented in the following categories:

Richard A. Griesbach Award of Excellence

Vancouver International Airport

Concession Person of the Year

Dick Dickson, Chairman, The Paradies Shops

Best New Food and Beverage Concept

1st Place: Nonna Bartolotta's, General Mitchell International Airport (*operated by SSP America*)

2nd Place: Tigin Irish Pub & Restaurant, John F. Kennedy International Airport (*operated by SSP America*)

3rd Place: Pinkberry, Los Angeles International Airport (*Operated by HMS Host*)

Honorable Mention: Le Grand Comptoir, George Bush Intercontinental Airport (*operated by SSP America*)

Best New Retail Concept

1st Place: Kiehl's Since 1851, Hartsfield-Jackson Atlanta International Airport (*Operated by HMS Host*)

2nd Place: Victoria's Secret, John F. Kennedy International Airport (*operated by Hudson News Group*)

Best "Green" Concession Practice or Concept

1st Place: Alterra Coffee, General Mitchell International Airport (*operated by SSP America*)

2nd Place: Clear Channel Airports, Denver International Airport

Best Food and Beverage Program

1st Place: John F. Kennedy International Airport – Terminal 4

2nd Place: Baltimore/Washington International Thurgood Marshall Airport

Honorable Mention: LaGuardia Airport - Central Terminal

Honorable Mention: Raleigh-Durham International Airport - Terminal 2, Concourse C

Best Specialty Retail Program: - Medium Airport & Small Airport

1st Place: Edmonton International Airport

2nd Place: Vancouver International Airport: Concourse C

3rd Place: Sacramento International Airport: Terminal A

Honorable Mention: Nashville International Airport

Best Specialty Retail Program: - Large Airport

1st Place: Newark Liberty International Airport – Terminal C

2nd Place: LaGuardia Airport – Central Terminal

Best Convenience Retail Program – Large Airport

1st Place: Louisville International Airport

Entries for this year's contest were judged by an independent panel comprised of high-level professionals with no vested interest in concession operations, or the outcome of any one airport. In addition to the independent panel, one representative from the previous year's overall winner was also involved in the judging process.

The ACI-NA Excellence in Concessions Contest, which began in 1998, honors the contributions of Richard A. Griesbach, a long-time industry professional in airport concession programs. Griesbach's influence on the commercial development of airports extended far beyond his employment with the Metropolitan Washington Airports Authority. The Concessions Person of the Year category was added in 2007.

Previous winners of the prestigious Griesbach Award of Excellence include:

2009 – John F. Kennedy International Airport—Terminal 5

2008 – Boston Logan International Airport

2007 – Seattle-Tacoma International Airport

2006 – Memphis International Airport—Concourse B
2005 – Edmonton International Airport—Central Hall
2004 – LaGuardia Airport—Central Terminal Building
2003 – No winner
2002 – Philadelphia International Airport
2001 – Calgary International Airport
2000 – Minneapolis/St. Paul International Airport
1999 – Chicago O'Hare International Airport
1998 – Portland International Airport
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About ACI-NA

Airports Council International - North America represents local, regional and state governing bodies that own and operate commercial airports in the United States and Canada. ACI-NA member airports enplane more than 95 percent of the domestic and virtually all the international airline passenger and cargo traffic in North America. More than 400 aviation-related businesses are also members of the association, which is the largest of the five worldwide regions of Airports Council International.

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